



Gemini guarantees all of its exterior rated products for life. This means that should a letter or plaque, break or fade, we will refinish or replace the defective materials at no cost to you, as long as they are installed on their original location.

Please note that this guarantee applies to defective material only, as described in our warranty statement.

Any dimensional product used outside will get dirty. Varied climatic and industrial conditions may impact your letter finish. Therefore, regular basic cleaning is recommended.

By using a mild dish soap and water, your letters will better retain their original luster.

Painted products can be maintained much like the finish on your car, as we use a good quality paint that is oven baked to a hardened finish.

Gemini's Interior products do carry restrictions on installation locations, as the top-coats, substrates and finishes are designed for interior use only. These products do not carry a lifetime warranty if used outdoors.

Gemini's illuminated products, when filled with LEDs, carry the same warranty as the original equipment LED manufacture. Most LEDs are designed to last around five years or 50,000 hours. As the LEDs age, they will diminish in lighting intensity and will eventually need to be replaced.

This Important Notice to Purchaser Applies to all Gemini Products

The following warranty is in lieu of all warranties expresses or implied, Seller and Manufacturer disclaims any warranty of merchant-ability or of fitness for a particular purpose and manufacturer/sellers only obligation shall be to replace such quantity of the product proved to be defective.

Neither seller nor manufacturer shall be liable for any injury, loss or damage, direct or consequential, arising out of the use of or the inability to use the product. Before using, user shall determine the suitability of the product for his or her intended use and user assumes all risk and liability whatsoever in connection therewith. The foregoing may not be altered except by an agreement signed by officers of seller and manufacturer.