Customer Installation/Tips/Troubleshooting Guide
Enclosed are your fabricated lit letters, populated with UL certified LEDs. Each individual letter/logo has been custom filled with LED modules, designed to provide a consistent Lumen output.

Components Used
All components used in Gemini lit letters are UL approved for LED lighting. Gemini’s UL EFILE #E319118 - UL Certified & CSA approved.

LEDs (letters) to Power Supply Connections
It is recommended that all electrical connections be performed by a licensed electrical contractor. Each component has been filled with UL approved LEDs, and contains a 3-wire cable. 60 watt power supplies are equipped with two separate channels. Each power supply can carry a maximum of 5.0 amps, at 12VDC, to the LEDs.

Standard wire connections from letter cable wires to power supply:

Power Supply (to LEDs) Letters
White (+) Red/Blue 18AWG wire (+)
Black (-) Blue coated silver 18AWG wire (-)

Connect 14AWG, Green ground wires to main ground wire, then to PS ground or a proper grounding location. When Class 2 wiring circuits pass through any wall, NEC code requires use of a conduit, or a UL Certified Class 2 cable. When these circuits run through concealed spaces, such as a drop ceilings, many codes require use of Plenum rated cable.

Power Supply (PS) to Power Source Connection
Power Supplies provided are UL approved, Class 2, 12VDC output, wet location rated, max. 277 VAC input. Do NOT mount power supply directly into letters. Amperage ratings are listed on the power supply labels. It is recommended that lead cables not exceed 10 feet long, for proper LED performance. Each 60 watt power supply has 3 wires for input from power source. Black is the LINE, White is NEUTRAL, and green is the GROUND. Connect power supply to appropriate sized breaker or power cord, in accordance with National Electric Code (NEC), Article 600, UL 48 and all local electric codes. All field wiring shall be 14 AWG stranded wire. All orders will be supplied with a wiring diagram that details letter groupings to Power Supply channels.

Caution: Plugging LEDs direct into 110VAC will destroy them. Use ONLY Class 2, 12VDC power supplies.

Power Supply Wiring - Example
“MAIL” are powered by power supply #1.
“ROOM” are powered by power supply #2.
LED Modules
Individual LED modules have been secured to the LEXAN backs with double faced tape. Every other module has been further secured with a plastic support blocks. Should you need to reposition any LED modules, break off the support block with pliers, re-tape module, re-tape module, then secure with silicone on sides and wires.

Lexan Backs
All UL required components are supplied with weep (drain) holes in the Lexan backs, per UL requirements.
Weep holes are used to allow moisture or water to escape from all letter drops.

Letter Stand-Off
Halo lit letters are designed to stand-off the mounting surface by using studs and spacers.
Adjusting the spacer length or stand-off from the wall will effect the halo lighting effect.
Typical stand-offs for optimal halo lighting is around 1-1/2" from the mounting surface.

Mounting Surface
When Halo (back) lighting, it is best to install on a non-glossy, lighter colored mounting surfaces.
Dark, Glossy backgrounds will absorb the LED light and will not produce a desirable halo effect.

LED Troubleshooting Guide

| Blinking LEDs: | Blinking LEDs: Too many LEDs connected to a given power supply. Reduce the number of letters or modules attached to your power supply. |
| Blinking LEDs: Too many LEDs connected to a given power supply. Reduce the number of letters or modules attached to your power supply. Check letter connections. Make sure lead cables are properly wired to power supply line. Make sure all wires are connected per wiring diagram. Reduce length of lead cables to 10ft. Maximum lengths. Check AC input connection and/or check circuit breaker. |
| One LED module is Dark (not lit): | You may have a bad module. Check lighting of letter with face covered to determine impact of one dark LED. If the face is too dark or visible shadows exist, additional LEDs may have to be added to the letter. |
| I see light shadows: | Insure that all modules are secured to the Lexan backs. If a module has come loose, press it back down and secure with additional DF tape and/or silicone. |
| Some LEDs appear dim: | Ensure that the overall length of the LED system does not exceed the maximum load. Ensure that the length of supply wire is equal to or below the recommended remote distance. Ensure that only 50 modules are connected to any one power supply channel. |

Electrical Contractor Required

It is recommended that all electrical connections be performed by a licensed electrical contractor. Always follow proper OSHA LOTO (Lockout/Tagout) and NEC practices and procedures.

**RISK OF ELECTRIC SHOCK:**
- Turn power OFF before inspection, installation or removal.
- Properly ground any Power Supply enclosures.
- Shut off power at fuse box or circuit breaker before install.

Prepare Electrical Wiring (Electrical Requirements)
- The grounding and bonding of the LED Driver shall be done in accordance with NEC Article 600. Always understand and follow all National Electric Codes (NEC) and local electrical codes.

**RISK OF FIRE:**
- Use only UL approved supply wires.
- Field wiring must be min.14 AWG stranded wire.
- Follow all NEC and Local Electrical Codes.
- Use only UL approved wire for input connection. Min. 1.02mm. connection. Minimum size 1.02mm

Entrepreneur en électricité AVERTISSEMENTS obligatoires!
Il est recommandé que toutes les connexions électriques doivent être faites par un maître électricien.
Toujours suivre OSHA LOTO (verrouillage/étiquetage) et NEC pratiques et procédures appropriées.

**RISQUE DE CHOC ÉLECTRIQUE : RISQUES D'INCENDIE** :
- Coupez l'alimentation avant l'inspection, l'installation ou la suppression.
- Utilisez uniquement UL approuvé fils d'alimentation,
- Terre correctement tous les boîtiers alimentation minimum de 18 AWG.
- Coupez l'alimentation de la boîte à fusible ou le disjoncteur avant d'installer.
- Suivez toutes NEC et les codes électriques locaux.
- Utilisez uniquement UL fil pour l'entrée approuvé
- Préparer le câblage électrique (Spécifications électriques) de connexion. Taille minimale 1,02 mm
- La mise à la terre et la liaison du conducteur de LED doivent être effectués en conformité avec l'article NEC 600.
- Toujours comprendre et suivre toutes les codes NEC (National Electric) et les codes électriques locaux.
- Toutes les alimentations doivent être classé endroit humide, classe 2 avec UL lettres.